

Workplace Related

- Sexual harassment
 - clients
 - coworkers
- Information about past incidents
- Fire safety
 - fire drills
 - exits and escape routes
- Emergency numbers and codes
 - protocol for requesting help

Prevention

- Risk assessment and awareness
- Awareness of self and space (e.g. in relation to the door)
- Boundaries with clients (personal disclosure, gifts, etc.)
- Ethics and reporting abuse
- Agency specific precautions

With Clients

- Identifying client factors that increase risk of harm
- Dealing with a hostile/aggressive client
 - how to identify when a client is escalating
 - de-escalation
- Crisis intervention and management

Other Topics (as applicable)

- Home visit rules, regulations, and safety precautions
- Medical safety precautions
 - immunizations
 - avoiding exposure to illness
- Driving
 - using agency vehicles
 - transporting clients
- Restraints/physical safety techniques
- CPR/First Aid
- Active shooter training

